

Important information

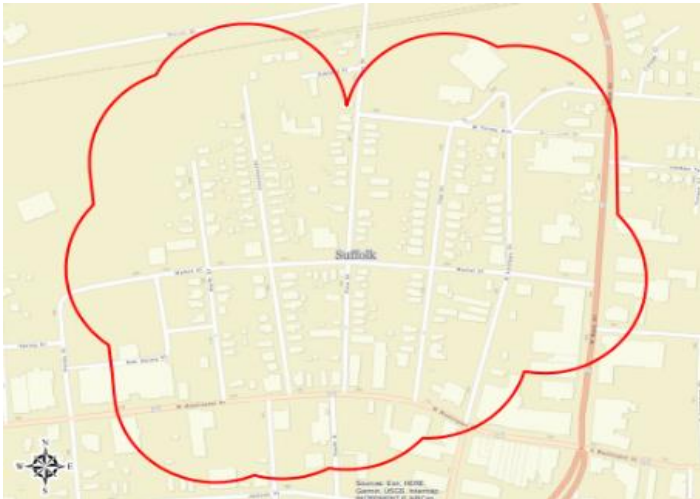
about inspection work in your area

Dear Customer:

In the coming days you will see Virginia Natural Gas, or one of its trusted contractors, performing routine inspections in your neighborhood. Virginia Natural Gas, along with its contractor Hydromax USA, will be inspecting underground facilities in your neighborhood.

Inspect Sewers

Sewer inspections are part of Virginia Natural Gas' safety practices. If your sewer service is not accessible from the street, Hydromax USA will make contact with you to coordinate a sewer line inspection from inside your property. There will be no interruption to your natural gas or sewer service during the inspection unless repairs are needed. Vital information from the inspection will be marked on lawns and sidewalks with spraypaint.



Virginia Natural Gas is responsible for maintaining the underground system that safely carries reliable natural gas to homes and businesses in your area. We appreciate your patience and thank you for your understanding as we complete this important work.

Questions?

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For more information about natural gas safety, visit virginianaturalgas.com/safety.

Affected areas

Chestnut St	Pine St.
Clay St	N. Saratoga St.
Market St.	W. Washington St.
North St.	
N. Main St.	
Pine Ave.	

For your safety

All Virginia Natural Gas employees will have AGL Resources or Southern Company Gas-issued ID cards and all Hydromax USA employees will have Hydromax USA issued ID cards. All people working on this project will present ID cards if requested.

Restore landscaping & pavement

We understand that you value the appearance of your property. If excavation activity is needed to complete our inspection, Virginia Natural Gas will restore landscaping and paving impacted by our inspections to the condition in which we found it. Temporary restoration of some areas may be necessary until permanent restoration can be completed.

Our commitment

We take great care in implementing construction practices that limit disturbances and we understand your time is valuable. We appreciate your understanding and thank you for allowing us to continue to provide you with safe and reliable natural gas service.

virginianaturalgas.com