



# Take Control of Your Energy Bills This Winter

Our customers expect and deserve safe, reliable and affordable natural gas service, and we're here to empower you with the tools and resources you need to manage your bills effectively.

Turn over for some need-to-know tips [➔](#)





# Essential Tips You Need to Know



## Plan Ahead.

Enroll in the Budget Plan to have more predictable bills from month to month, and even out the seasonal highs and lows of your bill.



## Get help.

Explore a variety of bill payment assistance options that may be available to you.



## Apply for rebates.

Our Energy Efficiency Program offers residential customers the opportunity to earn hundreds of dollars in rebates on new, energy-efficient natural gas appliances.



## Reduce your use.

Saving energy saves money. Even when winter is at its coldest, you can take steps to conserve energy at home.



## Get caught up.

If you're past-due on your bill, you may be able to set up a "Deferred Payment Arrangement" with monthly installments.



Learn more at  
[virginiannaturalgas.com/  
needtoknow](https://virginiannaturalgas.com/needtoknow)