

energySMART Residential Incentive Program Terms and Conditions

Effective June 1, 2016



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General Terms and Conditions: Rebate applies to residential customers of Virginia Natural Gas who have an active gas account and who are purchasing the product identified in the appliance-specific Additional Terms and Conditions below. Product installation must be completed in compliance with all applicable laws, regulations and building codes imposed by federal, state, and local authorities. Only one rebate claim per individual product purchased will be accepted. These program offers are otherwise valid through May 31, 2019, unless suspended by order of the Virginia State Corporation Commission, and **while supplies and authorized funding is available**. You must provide all the information requested in the rebate claim submission form found on our website at virginianaturalgas.com/energysmart and deliver supporting documentation as required in order to be eligible, including proof of customer consent to these terms and conditions. Incomplete entries will not be processed and will not be returned. **Rebate claim must be submitted using the application provided on our website at virginianaturalgas.com/energysmart and must be postmarked within 45 days of purchase and installation of qualifying product.** Offer good on purchases for remodeling or renovation of pre-existing homes, condominiums or townhouses in the Virginia Natural Gas service territory only. Offer not valid for new construction. Employees of Virginia Natural Gas, dealers and retailers are eligible to participate in these offers so long as they meet all other criteria. Please allow at least eight weeks after your completed submission is received to receive your rebate. Rebates will be paid in U.S. dollars. Virginia Natural Gas is not responsible for lost, late, damaged, postage due, misdelivered or misdirected mail and incomplete or illegible claims. All claim forms and supporting documentation become the property of Virginia Natural Gas. Virginia Natural Gas reserves the right to withdraw or terminate these offers (or any one of them) at any time upon reasonable notice posted on our website at virginianaturalgas.com/energysmart or by informing our retail and dealer partners, and providing documentation that clearly communicates end dates for purchases. Products may not be returned for full purchase price once the rebate has been fulfilled. Rebate shall be fulfilled via a check, in which event rebate offer and check expires for that submission if rebate check is not cashed within 90 days of check date. By submitting a claim, you consent to our collection, use and disclosure of the information contained in it, together with any information you may subsequently provide to us, to any person or entity for the purpose of processing your rebate claim or responding to your requests and for internal business purposes in accordance with our privacy policy. Our use of your information is governed by our privacy policy that can be found at virginianaturalgas.com. To check the status of your rebate, call 800.427.8876 (opt 3). Virginia Natural Gas is not the manufacturer, seller or installer and is in no way responsible for the installation, quality of installation, or quality of natural gas appliance(s) for which you submit a rebate claim under the energySMART program. Any concerns regarding installation shall be directed to your installer, and any concerns regarding natural gas appliances or equipment shall be directed to the manufacturer. Keep a copy of your submission for future reference. Rebate claims may only be submitted by individuals above the age of majority in the State of Virginia. Offer void where prohibited by law. These General Terms and Conditions are in addition to, and not in lieu of, the applicable appliance-specific Additional Terms and Conditions listed below.

High Efficiency Furnace (90% AFUE) \$250 Rebate

The above General Terms and Conditions apply to this rebate offer. **Additional Terms and Conditions:** Rebate applies to residential customers of Virginia Natural Gas who have an active gas account and who are purchasing and installing a natural gas furnace with an Annual Fuel Utilization Efficiency of 90% or greater. Maximum rebate value per furnace for this Virginia Natural Gas rebate promotion is \$250. The furnace must be purchased and installed between June 1, 2016 and May 31, 2019 to be eligible for rebate.

High Efficiency Tank-Style Water Heater (.67 EF) \$70 Rebate

The above General Terms and Conditions apply to this rebate offer. **Additional Terms and Conditions:** Rebate applies to residential customers of Virginia Natural Gas who have an active gas account and who are purchasing and installing a natural gas tank-style water heater with a .67 Energy Factor or greater and is sized 55 gallons or less. Maximum rebate value per water heater for this Virginia Natural Gas rebate promotion is \$70. The water heater must be purchased and installed between June 1, 2016 and May 31, 2019 to be eligible for rebate.

High Efficiency Programmable or "SMART" Thermostat \$25 Rebate

The above General Terms and Conditions apply to this rebate offer. **Additional Terms and Conditions:** Rebate applies to residential customers of Virginia Natural Gas who have an active gas account and who are purchasing and installing a qualifying programmable or "SMART" thermostat and natural gas is the main fuel used for space heating in the home. Maximum rebate value per thermostat for this Virginia Natural Gas rebate promotion is \$25. The thermostat must be purchased and installed between June 1, 2016 and May 31, 2019 to be eligible for rebate.

Free Energy-Savings/ Weatherization Kit

Terms and Conditions: Free Energy-Savings/ Weatherization Kit (Kit) offer applies to residential customers of Virginia Natural Gas who have a current gas account, and who have completed an online home energy audit on virginianaturalgas.com. Offer good until May 31, 2019 or while supplies last. **Limit one free energy-savings/ weatherization kit per service address per year.** Please allow at least eight weeks after your completed submission is received to receive your energy-savings/ weatherization kit. Virginia Natural Gas is not responsible for lost, late, damaged, misdelivered or misdirected mail. Virginia Natural Gas reserves the right to withdraw or terminate this offer at any time upon reasonable notice posted on our website at virginianaturalgas.com/energysmart or by informing our retail and dealer partners, and providing documentation that clearly communicated end dates. This program offer is otherwise valid through May 31, 2019 unless suspended by order of the Virginia State Corporation

Commission, and while supplies and authorized funding is available. Product may not be returned or sold for profit or otherwise. Kits will be authorized for mailing to customers who complete the energySMART online energy audit on virginianaturalgas.com. Virginia Natural Gas is not the manufacturer, seller or installer and is in no way responsible for the Kit, subsequent installation or quality of installation of any of the included items, or use of any of the included items. You shall follow all manufacturer instructions and review all information provided by the manufacturer. Any concerns regarding the included items shall be directed to the applicable manufacturer and questions regarding installation shall be directed to your installer. Offer void where prohibited by law.

	Dates Offered	Kit Contents	Eligibility Requirements
Kit #1	June 1, 2016 – May 31, 2017	<ul style="list-style-type: none"> - Shrink-Fit Window Kit, 62" x 210" (covers up to 5 windows) - 12-Pack of (8) Outlet and (4) Switch Plate Foam Gasket Draft Sealers - Closed Cell Foam Tape Weather Strip, 17' Roll 	Natural gas must be the main source of fuel used for space heat in your home
Kit #2	June 1, 2017 – May 31, 2018	<ul style="list-style-type: none"> - V-Seal Type Weather Strip, 17' Roll - Self-Adhesive Door Sweep - 30' Roll of Rope Caulk 	Natural gas must be the main source of fuel used for space heat in your home
Kit #3	June 1, 2018 – May 31, 2019	<ul style="list-style-type: none"> - Chrome Massaging Showerhead, 1.5 GPM - Kitchen Swivel Aerator, 1.5 GPM - Bathroom Faucet Aerator, 1.0 GPM 	Natural gas must be the main source of fuel used for water heat in your home